

Date of meeting:	02 October 2019
Title of Report:	Street Services Overview
Lead Member:	Councillor Sue Dann (Cabinet Member for Environment and Streetscene)
Lead Strategic Director:	Anthony Payne (Strategic Director for Place)
Author:	Katrina Houghton (Head of Service Street Scene and Waste Policy, Performance and Business Development)
Contact Email:	Katrina.Houghton@plymouth.gov.uk
Your Reference:	KH20191003
Key Decision:	No
Confidentiality:	Part I - Official

Purpose of Report

An overview of Street Services has been requested for discussion at Performance, Finance and Customer Focus Overview and Scrutiny Committee.

This report provides a detailed view of how Street Services' varied portfolio is delivered. For Street Scene and Waste, the approach has been to produce five fact sheets:

- Street Services Summary
- Household Waste Services
- Cleansing Service
- Commercial Waste Services
- Parks, Trees and the Green Estate.

Each fact sheet articulates the story so far for each area of delivery, key facts, finance information, key performance statistics, challenges and opportunities for the service moving forward and also a summary of progress in delivering against key priorities.

For Plymouth Highways the information is presented within a briefing report, which outlines Plymouth Highways' strategic plan and management of the Highway Asset for 2019-2021. 'Keeping our city moving' is a key priority for the authority and this plan sets out how this will be delivered.

It is important for the reader to recognise that the presentation of this information has been done in a way that seeks to separate out the functions of Street Services in a logical way to aid understanding. The service itself however operates more fluidly in terms of use of staff and other resources. This means that, whilst the information provided in these sheets is accurate for delivery of the service area to the best of our ability, we would like readers to be mindful that in providing complex information in this simplified way means that the information presented should be considered indicative.

Recommendations and Reasons

To have a full and transparent discussion about Street Services to improve awareness of the Committee on how the service is delivered and identify ways in which Scrutiny can support the improvement journey being undertaken by the service.

Alternative options considered and rejected

N/A (Scrutiny request)

Relevance to the Corporate Plan and/or the Plymouth Plan

Street Services contribute significantly to the delivery of the Corporate Plan priorities:

- A clean and tidy city
- An efficient transport network
- A green and sustainable city that cares about the environment.

Implications for the Medium Term Financial Plan and Resource Implications:

All resource implications have been considered and incorporated within the MTFP.

Carbon Footprint (Environmental) Implications:

Street Services has a key role to play in reducing the carbon footprint for the city and supporting Policy GR07: Reducing carbon emissions and adapting to climate change, of the Plymouth Plan. This report outlines the current approach of the service and recommendations from Scrutiny in terms of how to accelerate plans to reduce carbon footprint would be welcome.

Other Implications: e.g. Health and Safety, Risk Management, Child Poverty:

** When considering these proposals members have a responsibility to ensure they give due regard to the Council's duty to promote equality of opportunity, eliminate unlawful discrimination and promote good relations between people who share protected characteristics under the Equalities Act and those who do not.*

The overview is intended to improve understanding of the issues and so no proposals are being made with regard to the above within this overview.

Appendices

**Add rows as required to box below*

Ref.	Title of Appendix	Exemption Paragraph Number (if applicable)						
		1	2	3	4	5	6	7
A	Street Services Overview							
B	Equalities Impact Assessment (if applicable)							

Background papers:

*Add rows as required to box below

Please list all unpublished, background papers relevant to the decision in the table below. Background papers are unpublished works, relied on to a material extent in preparing the report, which disclose facts or matters on which the report or an important part of the work is based.

Title of any background paper(s)	Exemption Paragraph Number (if applicable)						
	If some/all of the information is confidential, you must indicate why it is not for publication by virtue of Part 1 of Schedule 12A of the Local Government Act 1972 by ticking the relevant box.						
	1	2	3	4	5	6	7

Sign off:

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Originating Senior Leadership Team member: Anthony Payne (Strategic Director for Place)											
Please confirm the Strategic Director(s) has agreed the report? Yes											
Date agreed: 26/09/2019											
Cabinet Member approval 'approved verbally'											
Date approved: 06/09/2019											